Prepared by
Project Management and Construction Supervision Consultants for Project
Implementation Unit PDA
(PMCSC)
1. Introduction

1.1 Background

1. The Peshawar Sustainable Bus Rapid Transit Corridor Project (PSBRTC) under construction will contribute to the development of a sustainable urban transport system in Peshawar. The project outcome will improve public transport in Peshawar, directly
beneﬁtting a population of at least 0.5 million. The project will consist of two interlinked outputs: (i) full restructuring of a 26-kilometer BRT corridor, including BRT dedicated lanes, 31 stations, 2 depots, mixed traffic lanes, bicycle lanes, parking, sidewalks, green areas, energy-efﬁcient streetlights and proper drainage to climate-proof the BRT infrastructure; and (ii) effective project management and sustainable BRT operations through institutional and organizational developments.

2. The project will provide an integrated bus rapid transit (BRT) corridor, focusing on accessibility, passenger time savings and alleviating congestion for car users, and reducing vehicle operating cost and carbon emissions, which will in turn help make Peshawar safer, more livable, and foster gender equity.

3. The Project’s executing agency (EA) is Khyber Pakhtunkhwa Urban Mobility Authority (KPUMA). Transport and Mass Transit Department (TMTD) provides administrative and secretariat support to KPUMA through the PMU at TMTD and with support of the Project Management, Coordination and Capacity Building (PMCCB) consultants. KPUMA is responsible for overall coordination of the project and ensure availability and timely release of counterpart funds. The project Implementing Agencies are (IAs) Peshawar Development Authority and Trans Peshawar.

4. EA is supported by Project Implementation Unit (PIU) housed within PDA assisted by the Social Team for Resettlement Plan Implementation (STRPI). The PIU is using the services of the Project Management Construction Supervision Consultants (PMCSC) for implementation of the Project including implementation of R&R activities and liaison with Deputy Commissioner, Peshawar for support for land acquisition and implementation of RP.

5. This progress report outlines monitoring implementation of social safeguard activities covers the period from 1st May 2018 to 31 May 2018. It covers Resettlement
and social safeguard progress to comply with the ADB policy to ‘enhance stakeholders’ trust in and ability to engage with ADB, and thereby increase the development impact of the BRT Project in which disclosure of safeguard monitoring is a prominent aspect.

1.2 Monthly Progress Report and its Objectives

6. The main objective of this monthly progress report is to mitigate the project impacts and to determine whether resettlement goals are being achieved and more importantly whether livelihood and living standard are restored, enhanced and suggesting the suitable recommendations for improvement.

7. This Monthly report is designed to inform the project administration and other relevant organizations

- To see whether there have been significant developments during the reporting period.
- Progress related to the implementation of Land Acquisition and Resettlement plans (LARPs)
- Progress related to Social and Gender activities throughout the month.
- Outstanding issues related to LARP implementation; and
- Prepare a complete record of activities and relating to LAR issues of BRT project during the reporting period.

2. Methodology and approach

2.1 Approach Followed

8. Following Methodology and approach have adopted for the preparation of this monthly progress report:

- Meetings with APs, Revenue Department and PDA.
- Documentation of regular activities by LARP team.
- Development of data collection and monitoring tools and format.
- Regular follow-up with the team members regarding the status of progress of different activities
Meetings and consultations undertaken with key stakeholders are documented and added in this report.

FGDs at Schools and Hospitals along the corridor of BRT are conducted, where Resettlement aspect along with health and safety of human are particularly discussed.

Disbursement of payments to APs have documented and pictorial presentation of the events have recorded in the report.

2.1.1 Review of Project Documents

9. All available data and project documents were reviewed, while preparing this monthly progress report and an in-depth review will be continued during the course of assignment duration. The main documents reviewed and finalized include the land acquisition and resettlement plans of various reaches, which would enable the team to follow an appropriate line of action for the implementation of RPs to accomplish the objectives of the assignment.

10. From design to implementation the project is being implemented on fast track. The LARPs/RPs were reviewed and are required to be continuously, being revised, updated, preparation of addendum and DDRs may continue till the completion of this BRT project.

2.1.2 Data Collection and Analysis

11. The preparation of Due Diligence Report (DDRs), addendum of most of the LARP/RP related documents will only be prepared through consultations with client, APs, conducting surveys and collection of data and analysis. Data collection required human resource input from a team of trained social organizers. Project Management Construction Supervision Consultants (PMCSC) and social and resettlement units at PIU, lacks required human resource. The volume of activity and urgency of completing/ revising documents demands the hiring of at least 2 female and 4 male data collectors by the PMCSC.
Design section of PMCSC have requested to facilitate LARP team by providing updated design maps (approved from ADB) of allied structures at each reach in order to enable us to conduct survey for Due Diligence Report (DDRs) and addendum if any.

3. Progress on LARP/RP implementation

3.1 Status of LARP Related Documents (May.2018)

LARP implementation process - Peshawar Sustainable Bus Rapid Transit Corridor Project

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>LARP Impacts</th>
<th>Scope and Processes</th>
<th>Current Status</th>
<th>Action by</th>
</tr>
</thead>
<tbody>
<tr>
<td>L1</td>
<td>Package 1 Reach 1 (Chamkani Mor to Firdous Cinema)</td>
<td>Approved, uploaded on ADB Website</td>
<td>Compensation payments of lands to land owners and Payments of monthly allowances to project affected are in process, almost 75% of payments to affectees have completed.</td>
<td>LARP Team PMCSC, STRIPI of PIU, PDA.</td>
</tr>
<tr>
<td>L2</td>
<td>Reach 2 (Firdous Cinema to Aman Chowk)</td>
<td>Approved, uploaded on ADB</td>
<td>Payments of subsistence and monthly allowances to project affected are in process, almost 75% of payments to affectees have completed</td>
<td>LARP Team PMCSC, STRIPI of PIU, PDA.</td>
</tr>
<tr>
<td>L3</td>
<td>Reach 3 (Aman Chowk to Hayatabad)</td>
<td>Approved, uploaded on ADB Website Approved</td>
<td>Payments of subsistence and monthly allowances to project affected are in process</td>
<td>LARP Team PMCSC, STRIPI of PIU, PDA.</td>
</tr>
<tr>
<td>L4</td>
<td>Eastern Bus Depot</td>
<td>Draft submitted to ADB for approval</td>
<td>Payments of compensation to land owners have completed and payments of monthly/subsistence allowances are in process, almost 80% of payments to affectees have completed</td>
<td>LARP Team PMCSC, STRIPI of PIU, PDA.</td>
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</tr>
<tr>
<td>L5</td>
<td>Land Acquisition and Compensation Payments.</td>
<td>Major portion of land Acquisition and disbursement of compensation payments to land owners have completed, Monthly allowances like (displacement, vulnerability, subsistence etc.) are in progress.</td>
<td>As per Addendum LARP Reach-1, some additional land have to be acquired at chamkani Mor, land owner will be compensated as per market value of land in the area.</td>
<td>LARP Team PMCSC, STRIPI of PIU, PDA.</td>
</tr>
<tr>
<td>L6</td>
<td>Dissemination of information, consultation participation with APs.</td>
<td>(i) Urdu translation of grievances redressal mechanism (GRM) and Urdu Language Brochure for overall BRT project have disseminated during consultations and have Ongoing activity</td>
<td></td>
<td>LARP Team PMCSC</td>
</tr>
</tbody>
</table>
| L7 | Consultation & Participation with Community regarding disclosure/dissemination of information on BRT project LARP implementation | Community consultation relating to ongoing project development activities Sharing of completed detail design layout maps and getting their feedback. | Ongoing activity on daily basis | LARP Team PMCSC | disclosed through media.  
(ii) Urdu translation of Summary of Reach -1 LARP have completed and copies have distributed among affectees of Reach-1.  
(iii) Grievances of APs are addressed as a permanent activity of project and CRM sheet have developed to keep record of grievances and its resolution. GRM (Urdu) brochures have distributed among project affected persons |
<table>
<thead>
<tr>
<th>L8</th>
<th>Recruitment of eligible candidates from project affectees in construction works of the project.</th>
<th>Listing of eligible candidates with complete Bio data from project affectees are in process, contractor, PDA, Trans Peshawar have communicated by LARP team to work for hiring of local project affectees in their respective Offices as well as on construction sites.</th>
<th>Contractor have started recruiting local project affectees at contractor camp as well as on construction sites. Contractor have told to share list of local hired with LARP team.</th>
<th>LARP Team, PMCSC, Contractor, Trans Peshawar, PDA.</th>
</tr>
</thead>
<tbody>
<tr>
<td>L9</td>
<td>Grievances Redressal Mechanism</td>
<td>Grievances of APs are addressed as a permanent activity of project and CRM sheet have</td>
<td>Ongoing activity</td>
<td>LARP Team, PMCSC, STRIPI.</td>
</tr>
<tr>
<td>L10</td>
<td>Addendum/Due diligence</td>
<td>Preparation of Due Diligence Report (DDRs), addendum of most of the LARP/RP related documents is under process as per the project requirements.</td>
<td>Ongoing project activity on need basis</td>
<td>LARP Team PMCSC</td>
</tr>
<tr>
<td>L11</td>
<td>Opening of Individual/Joint Account by Affected Community</td>
<td>Both individual and joint bank accounts have opened for receiving individual and communal compensation. Pushing the remaining few affected HHs to open bank accounts.</td>
<td>Majority of Project affectees have compensated through their bank accounts, only a few cases of Afghan refugees blocked CNIC and underage affectees (below 18 years) have not entertained yet due to their ID card issue.</td>
<td>LARP Team PMCSC, Community Organization</td>
</tr>
<tr>
<td>L12</td>
<td>Implementation of Social and Gender action plan</td>
<td>Social monitoring survey is all three Reaches (1, 2, 3) including working sites (construction, offices, labor camps and</td>
<td>Ongoing activity on daily basis</td>
<td>Social &amp; Gender Teams PMCSC</td>
</tr>
</tbody>
</table>
established Grievance Redress Mechanism) and also the social/sensitive receptors. Women of the project corridor are particularly sensitized regarding BRT project incentives for women, their role in developments activities are discussed with them on regular basis.

Note: Major portion of disbursement to APs have completed, monthly allowances like (displacement, vulnerability, subsistence etc.) are in progress.

4. Dissemination of information, consultation participation with APs.

12 Urdu translation of grievances redressal mechanism (GRM) have completed, Urdu Language Brochure for overall BRT project already prepared and disseminated during the consultations and disclosed through media.

13 Urdu translation of Summary of Reach -1 LARP have completed and copies have distributed among affectees of Reach-1.

14 Urdu translation of Summary of LARP-EBD is under process by head Office and will be shared with the field Office on completion.
Grievances of APs are addressed as a permanent activity of project and CRM sheet have developed to keep record of grievances and its resolution. GRM (Urdu) brochures have distributed among APs.

Consultation Meeting with administration of local schools and Hospitals along the corridor of BRT is underway to aware them about BRT project, health and safety of human are particularly discussed in FGDs.

5. Stakeholder Consultation and Participation

Consultation meetings with all concerned stakeholders have continued throughout the month and focus group discussions have conducted on daily basis with affected households at each reach (including representatives of poor households, households which are required to resettle and households losing their business or agricultural land). The Consultant will continue to conduct group discussions with affected households and in-depth interviews with households of each Reach.

A number of preliminary field/site visits, orientations meetings, discussions with officials of PIU, revenue department and other key stakeholders were carried out to have understanding about the project and to date status of project implementation. The team visited along Patwari to demarcate the land required in Sardar Ghari and assessment of affected trees and crops commence compensation payment to DPs for affected land and structure.

Disclosure of information regarding detail final design maps of Firdous underpass with project affected community with their feedback, most of the affectees were found satisfied from the updated final design.

PMCSC- LARP team along with ADB consultants conducted meeting with Project Director, progress on LARP implementation, disbursement of payments to APs and the result of grievance case filed to ADB of Doctor car point was discussed in detail.

Coordination meeting held with PDA Officials and the contractor regarding staging facility Dabgari building. Issue regarding a government building falling under project construction works at Dabgari station was discussed. It was decided in joint
coordinated meeting with PDA Official that boundary wall of building will be removed temporarily in order to create working space for contractor’s vehicle/machinery, the boundary wall will be reconstructed at its original place, no damages to buildings will take place, no land acquisition no Relocation, no Resettlement is required.

22. Cheque distribution ceremonies to the project affectees vendors, shopkeepers of Firdous underpass and Hashtnagri underpass have conducted at Director finance-PDA Office, STRIPI team of PIU and PMCSC LARP team were present on the occasion.

23. First meeting with newly established displace person committee members have conducted at Sardar Ghari. Committee members were educated about their role and responsibilities; they were also educated how to keep the record of daily activities.

24. LARP team conducted meeting with contractor’s representatives, Trans Peshawar and PDA Official to facilitate and recruit eligible project affectees in their respective departments, some local project affectees have been recruited in contractor camps. Contractor’s representatives have asked to share list of recruited local project affectees

6. Status of grievances launched and resolved

25. With a view to likeliness of grievances during LARP/RP implementation, provision of constituting a Grievance Redress Committee (GRC) has been made and notified to minimize protracted and expensive litigation. The GRC is being coordinated by Social Development and Resettlement Specialist as the Member Secretary.

26. The grievance redress mechanism (GRM) will ensure systematic disclosure of information, hearing and recording of complaints, proper arrangement for addressing conflicts and appeal procedures regarding eligibility and entitlements as well as the implementation of resettlement activities. Through an outreach program, APs were informed on how the mechanism will work and ensured it is accessibility to vulnerable and women APs.

27. Following on spot verification of an application submitted by Mr. Musawar of Sardar Ghari mentioning his tenant name was not included in survey, during investigation it come
to know that there was no tenant on their land at survey time, they were doing self-cultivation. Therefore, their application was rejected and not entertained due to their wrong statement.

28. Following on spot verification of an application submitted at PIU by Mr. Niaz Muhammad S/O Sher Muhammad of Hargoni (EBD) mentioning that he is the actual owner of fruit trees falling in EBD Ramp area, his father Mr. Sher Muhammad (late) have planted these fruit trees, LARP team visited the area and verified it from local villagers, land owners, Patwari and Tehsildar that Mr. Sher Muhammad have planted these fruit trees. After in-depth and careful investigation name of Mr. Niaz Muhammad S/O Sher Muhammad have put in EBD-LARP for fruit trees compensation.

29. Some of the Firdous underpass affectees were not accepting their cheques, they were demanding cheques of Rs.75000 instead of Rs.30000, LARP team paid visit to meet with the aggrieved people to satisfy them to collect their cheques from Director finance-PDA Office, all of them agreed on collecting their cheques.

7. Social and Gender activities, Awareness/Sensitization

30. Gender team activities:

- Conducted meeting with the BRT Aps/DPs with the focus on women, disabled and vulnerable. The objective of the meeting to highlights the women priorities that how they will have utilized the compensation amount. In this regard two DPC meeting has been done in village Sardar Garhi to establish and maintain linkages with the women who are affecting from BRT project, during the meeting 11 women participated and highlighted their concerned.
- Contact made to the radio Pakistan power 99.4 and K2 TV for the awareness raising of BRT key gender features but unfortunately its an air paid program. If there are funds available with the PMCSC then the program will be design and will be on air very soon. Telephonically contact to Khyber TV for the collection of some relevant information about BRT but the concerned person did not available.
- Women were interested that PDA/ADB should define a strategy to give employment to their male members. According to them, some women don’t have a capacity/
knowledge/ to run their business by their own. So consider their family men
members who are already affected by the corridor and create a space for them.

31. Social Team activities:

The scope of monitoring survey at all three Reach (1, 2,3) including working sites
(construction, offices, labor camps and established Grievance Redress Mechanism) and
also the social/sensitive receptors.

Non – Compliances

Child labor has been observed at Reach 2 & 3.

Payments to the heirs of the deceased persons and their bank accounts details to furnish
to MMP office. Still some labors have been living in tents and the management could not
accommodate them in the rented/constructed room. Some of the tents are in disorder at
Reach 3 and may be rearranged in proper order. Ensuring hard fencing/protection at
excavation sites. (fenced with hard sheets at some points and with ribbon tap at others)

Dust emission is a general issue, although, water sprinkling after intervals is done.

It is a general practice that staff gets late to reach offices, students to education
institutions etc. The business along the university road soared down due to BRT work.

Gas load shedding, disturbance in PTCL lines & power breakdown happens from time to
time. Health, Safety & Security staff should make the application of PPEs mandatory.

Minor accidents are daily routine on the university road.

The work on buildings has been started and is being monitored by social team.

Grievances

<table>
<thead>
<tr>
<th>Reach Names</th>
<th>April</th>
<th>May</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Registered</td>
<td>Resolved</td>
</tr>
<tr>
<td>Reach 1</td>
<td>36</td>
<td>36</td>
</tr>
<tr>
<td>Reach 2</td>
<td>36</td>
<td>36</td>
</tr>
<tr>
<td>Reach 3</td>
<td>18</td>
<td>18</td>
</tr>
</tbody>
</table>

Injuries
### Reach Names

<table>
<thead>
<tr>
<th>Reach Names</th>
<th>April</th>
<th>May</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Reported</td>
<td>First Aid Given</td>
</tr>
<tr>
<td>Reach 1</td>
<td>262</td>
<td>262</td>
</tr>
<tr>
<td>Reach 2</td>
<td>159</td>
<td>159</td>
</tr>
<tr>
<td>Reach 3</td>
<td>363</td>
<td>363</td>
</tr>
</tbody>
</table>

32. **Awareness/Sensitization of Social Receptors**

The BRT project in Peshawar has a deep impact on the overall daily life of stakeholders on one side and also has a very far reaching impact on the other hand at Social Receptors along the corridor, starting from eastern bus depot to the end, western bus depot. So according to the importance of these receptors, MM Pakistan, decided to carry out a social survey in them and to document the views/findings of the stake holders in a reported form.

**BRT workers/ General Public**

Sensitization / awareness sessions were conducted with masses briefed them regarding the ongoing work of BRT project and the benefit and comfort, they would get from this project once it is completed.

**Education Institutions (Schools/Colleges)**

The sensitization sessions have also been conducted in different boys/girls schools. (They were given lectures highlighting issues and also discussed the post completion and use of the corridor and its results. They reported that the staff and students gets late at attendance time, but it has been directed to all Education Institutions, that to keep the timings flexible due to the urgency of the BRT project.

The following are the common issues reported by all of them.

Disturbance in gas flow, power break down, and in water pipe line, Dust emission and suggested regular sprinkling of water, Slow traffic movement and rush get them late in reaching to schools on time, more & active traffic wardens were suggested to perform duty at traffic loaded points, Suggested bus stations near all these Social Receptors

**Hospitals**
We visited and briefed the doctors, in different hospitals, the general public at hospital was also sensitized about BRT project. They do not report any complain from hospital staff nor visitors.

Pictorial Presentation

Meeting with the project affected-tenants of Sardar Ghari regarding their grievances.
APs of Firdous underpass are signing their papers for preparation of cheques

Affectees are waiting to collect their cheques from Director Finance
Director finance-PDA giving cheques to Project affectees

Consultation meeting in Office of DD-PDA at Reach-1, Contractors’ Camp Office
APs of Firdous Underpass are getting their cheques from finance Director-PDA

Meeting with ADB Representatives at DG-PDA meeting Hall
Outer wall/Boundry wall of the building at Dabgary Garden that will be temporarily removed

Women affectees are collecting their cheques
Affected person from Christian community collecting cheque from Director Finance-PDA

Safety tools are practiced on construction sites
Safety tools are practiced on construction sites

Instruction been giving to use PPEs in construction works
Sensitization session in Hospital

Sensitization session in Lady reading Hospital